

18.08.2023

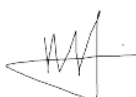
To whom it may concern,

This is a reference letter in support of Global Renovations. Citycare have been using GR as a subcontractor for scheduled and reactive maintenance. GR have also completed medium to large scale capital expenditure projects. Works to date, were completed to a good standard which impacts our overall perception from the client, that we deliver quality work on time and on budget. GR have been our “Go to contractors” in times of need. They reached out to Citycare during the severe weather events, early in the year. Their pro-active assistance was timely and played a part in helping our communities during a tough time They continue to assist with late notice urgent works, ensuring our KPI's are met, meeting client expectations.

GR Director, Faizal Dean, leads his company well and is an excellent communicator. Faizal is quick to remedy issues that arise personally, and his detailed reports have been extremely helpful. His response has always been one of ownership and accountability, ensuring that improvements are implemented and actioned accordingly. GR has grown from strength to strength, particularly in the Health and Safety of their people, and quality of work. I am happy to endorse Global Renovations as a reliable and trustworthy company, capable of quality workmanship and meeting the required outcomes.

Should you have any further questions, please call me to discuss further.

Regards,



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